

# Terms of Service

## 1. ACCEPTANCE OF TERMS

By accessing or using PRIME TECH HUB LIMITED's services, you agree to be bound by these Terms of Service. If you do not agree with any part of these terms, you must not use our services.

## 2. SERVICES PROVIDED

PRIME TECH HUB LIMITED offers various online services. Specific service details are provided in your service agreement.

## 3. USER RESPONSIBILITIES

- ACCOUNT INFORMATION: You must provide accurate and complete information when registering for an account.
- CONTENT: You are responsible for all content uploaded or transmitted through your account. You must not host any illegal, harmful, or copyrighted material without proper authorization.
- COMPLIANCE: You must comply with all applicable laws and regulations regarding your use of our services.

## 4. PROHIBITED ACTIVITIES

- ILLEGAL USE: Hosting or transmitting content that violates any laws or regulations.
- ABUSE OF RESOURCES: Excessive use of server resources that disrupts the stability of our services.
- SPAM: Sending unsolicited bulk emails or engaging in spamming activities.
- SECURITY VIOLATIONS: Attempting to bypass or breach our security measures or those of other users.

## 5. PAYMENT AND FEES

- BILLING: Services are billed on a monthly basis. Payment must be made in advance.
- LATE PAYMENT: Accounts with overdue payments may be suspended or terminated.

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- REFUND POLICY: Refunds are available for first-time customers if requested within 14 days of purchase, excluding fees for renewals, domain registrations, transfers, and setup fees, which are non-refundable.

- CANCELLATION POLICY: You may cancel services at any time by submitting a cancellation request. Cancellation must be made at least 7 days before the next billing cycle to avoid charges. Upon cancellation, all associated data will be permanently deleted.

### 6. SERVICE SUSPENSION AND TERMINATION

- SUSPENSION: Services may be suspended for violations of these terms or for non-payment.

- TERMINATION: Repeated violations or non-payment may result in service termination.

### 7. LIMITATION OF LIABILITY

PRIME TECH HUB LIMITED is not liable for any damages arising from the use or inability to use our services. Liability is limited to the amount paid for the services.

### 8. INDEMNIFICATION

You agree to indemnify PRIME TECH HUB LIMITED against claims arising from your use of our services.

### 9. MODIFICATIONS TO TERMS

We reserve the right to modify these Terms of Service at any time. Changes are effective upon posting on our website.

### 10. GOVERNING LAW

These Terms of Service are governed by the laws of the United Kingdom.

### 11. CONTACT INFORMATION

## **Terms of Service**

PRIME TECH HUB LIMITED

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